

FAQs

What is Mitraone?

Mitraone is a partnership firm who works as a friend to families.

How do I become Member?

Call us on 080-41666013

The cost of membership is 999/- per year.

How do I order?

Members of our firm can order us by phone & in Website.

What kind of products do you sell?

Perishable & non Perishable goods are sold. Please look into our main page to get the list of goods.

Which cities and locations do you operate in?

We are a new born baby to this world, we are just started our business in Sampangiramnagar. We can operate with in 3km from our business area.

What is the minimum order value?

There is no minimum order value but we charge a 10 Rs as delivery charge per order.

How can I make changes to my order before and after confirmation?

You can place order before one day & for any changes need to call us on 080-41666013.

Delivery

We will deliver the product on time (between 12pm to 6pm).

What if I don't receive my order by the scheduled time?

You will get discount of 10% or you can cancel the order as per your requirement.

What if the delivered product is defective?

We have a hassle free return and replacement policy for our customers, if you are not satisfied with the delivered product.

Can I reschedule my order?

Yes you can reschedule order by calling us on 080-41666013.

What if I have any complaint regarding my order?

Complaints/feedback/Queries are always welcome. Call at 080-41666013 and we will be more than happy to help you.